



Safety. Healing. Hope.

CLIENT ADVOCATE | JOB ANNOUNCEMENT

The Client Advocate is a full-time position responsible for providing support and advocacy services to children and families when reports of child abuse are made. The Client Advocate provides follow-up advocacy, service referrals, and client assistance for children and families referred to The Treehouse.

ESSENTIAL DUTIES | KEY RESPONSIBILITIES

The Client Advocate provides crisis intervention services and helps identify specific needs for each family. Available for support, the Client Advocate acquaints families with the Center, multi-disciplinary team partners, and intake and criminal justice processes. The Client Advocate monitors and documents case updates while maintaining current data in the agency's case tracking system. This position ensures the best interests of children are prioritized through each stage of advocacy.

QUALIFICATIONS | SKILLS

- Bachelor's Degree in human service or related field.
- Self-motivated, dependable, and accountable with flexibility in daily schedule.
- Experience in working with children and families in crisis intervention.
- Knowledge of the stages of child development.
- Ability to work professionally and collaboratively with clients, staff, and other community partners.
- Excellent communication skills, both written and verbal, with great attention to accuracy and detail.
- Ability to perform several tasks concurrently while practicing time management and organizational skills.
- Maintain strict standards of confidentiality.
- Strong interpersonal skills, ability to listen well, and positively represent the organization and its mission.
- Must be able to participate in an ongoing , after-hours on-call rotation.

APPLICATION REQUIREMENTS

Applicant must pass a criminal background check and may be subject to periodic drug screens. Applicant must provide a list of professional and personal references. **Please submit resume and references to Jackla Lawson at jackla@treehousethomasville.org by February 18, 2025.**